

## Provider Information

**Date:** March 31, 2010

**Agency Name:** Charlotte White Center (CWC)

**Location:** Dover Office: 572 Bangor Road, Dover-Foxcroft, ME 04426  
Bangor Office: Stillwater Prof. Park, 38 Penn Plaza, Bangor, ME 04401

**Contact Person:** Meg Dexter: Division II Intellectual Disabilities Team Leader  
Lynn Priest: Primary Contact for DS Community Case Management - Bgr

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**Web Site Address:** [www.CharlotteWhiteCenter.com](http://www.CharlotteWhiteCenter.com)

**Description of Services:** The Charlotte White Center (CWC) is a nonprofit agency providing a variety of services in the following counties: Franklin, Hancock, Penobscot, Piscataquis, Somerset, Waldo and Washington Counties. CWC offers services that contribute to the community's prosperity and quality of life. People who are supported by CWC are recognized as valuable contributors to their community. CWC's services are all inclusive, integrated and sensitive to cultural diversity. CWC's services are driven by research and best practices which reflect dignity and respect for ALL people.

**Community Case Management:** The Charlotte White Center (CWC) provides community case management services to adults with a diagnosis of mental retardation, autism or pervasive developmental disorder who are 18 years old or older, have been found eligible for services with OACPDS/Developmental Services and who have or are eligible to receive MaineCare. CWC Community Case Management services cover the following areas: Hancock County; Penobscot County – Bangor/Brewer, Newport/Dexter, Millinocket/Lincoln, and areas in-between these towns; Piscataquis County; Washington County – as far east as Route 192 (Wesley to Machias area); Somerset County west to the Skowhegan-Madison-Bingham area; and towns above a line from Skowhegan to Belfast ( inc. portions of Kennebec and Waldo Counties). Our highly qualified staff create a planning partnership with the individual, their family, their guardian and other team members to identify and prioritize areas of concern. The team works to maximize an individual's potential by determining the person's strengths and areas that create challenges. This becomes the basis for the person's Annual Plan. Case managers then monitor the individual's plan to keep it flexible and adjustable, insuring the plan remains relevant to the individual's specific needs and document progress or changes as they develop. The Charlotte White Center is also able to provide representative payee services when coupled with other case management needs to those individuals who receive our adult community case management services and are eligible for Developmental Services. We encourage referrals from individuals, family members, medical community, case managers, DHHS, area hospitals or service providers.